



# Big Data Analytics Department of Statistics Malaysia Experience



The International Symposium on the Use of  
Big Data for Official Statistics  
16-18 October 2019  
Hangzhou, China



# Big Data and Department of Statistics Malaysia, DOSM

## Outlines



- 01 INTRODUCTION
- 02 BIG DATA PLATFORM
- 03 METHODOLOGY &  
RESULTS
- 04 WAY FORWARD

# Introduction

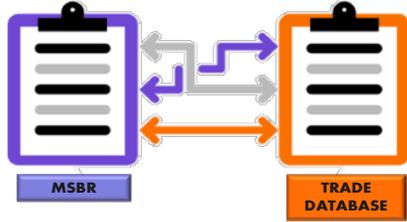
## STATSBDA JOURNEY



**Inception Meeting in Colombo, Sri Lanka**  
 30 June -2 July 2014  
 Organizer: ADB

**CDTA: 8594** - Statistical Business Registers for Improved Information on Small Medium-Sized and Large Enterprises.

### TRADE BY ENTERPRISE CHARACTERISTICS (TEC)



MSBR rich with businesses information & become richer when it is combined with trade database



**Seminar on Integrated Trade Database with MSBR: A Big Data Initiative**  
 17 September 2015  
 Sponsored by: ADB  
 Consultant: Mr. Markie Muryawan  
 (Chief International Merchandise, Trade Statistics Section, UNSD)



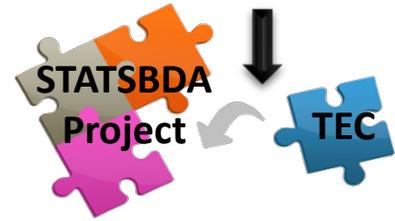
**Kick Start!**

**STATSBDA Kickoff**  
 2 December 2016



**EXPAND**

**STATSBDA Project**  
 December 2016  
 Structured Data (TEC)  
 +  
 Unstructured Data (PI & PMAOS)



**Embedded in STATSBDA Project** - decide to harness the massive amounts of trade data using big data platform.



# Big Data Platform

# Department of Statistics Malaysia, DOSM



DEPARTMENT OF STATISTICS  
MALAYSIA



**TRADE BY ENTERPRISE CHARACTERISTIC (TEC)**

Integration of MSBR with trade database - to identify the enterprises that are engaged in international markets and what are their characteristics.



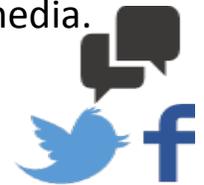

**PRICE INTELLIGENCE (PI)**

The modernization of data collection mainly consists of the adoption of web scraping techniques to scrape price data from related website for CPI compilation and improving the quality of the data.




**PUBLIC MATURITY ASSESSMENT ON OFFICIAL STATISTICS (PMAOS) & REAL TIME NEWS ON OFFICIAL STATISTICS (RTOS)**

The analysis and assessment of the degree of "happiness" of Malaysia community towards to official statistics published by DOSM through online social media.




**REAL TIME BUSINESS STATUS (RTBS)**

Integrate data from companies Commission of Malaysia(CCM) to DOSM environment to enable the organization to have direct access of information of the business entities.




**BizCode@Stats**  
Department of Statistics Malaysia (DOSM)

BizCode@Stats is a platform for sharing activity code and statistics classification from DOSM which developed based on International Classification Standards. BizCode@Stats was developed to allow users to get code and description for interactive and mobile.



# Trade by Enterprise Characteristic (TEC)



Integration of MSBR with trade database - to identify the enterprises that are engaged in international markets and what are their characteristics.

- **Objectives:**

- the linkage between these two databases can describe the structure and characteristics of trading enterprises involved in the global market
- benefit for organization; to enhance productivity: Internal & Explicit stakeholders, Public
- to provide statistical indicators on trade by enterprise characteristics

- **Example of results:**

- forecast import/export value for each state
- forecast number of SME importers/exporters by sector
- forecast retained import value for each broad economic end use category





# Trade by Enterprise Characteristic (TEC)-Internal Dashboard



**Overall**

Overall  
GO →

**Product**

Product Code  
GO →

High-Tech Products Statistics  
GO →

Broad Economic Category Statistics  
GO →

Halal Products Export  
GO →

**Country**

Major Trading Partners  
GO →

FTA & Non-FTA Trading Partners Tag  
GO →

Top Exporter / Importer by Product  
GO →

Major Product  
GO →

Product by Importer Exporter (SME/MNC)  
GO →

High Demand Product Statistics  
GO →

**State**

State  
GO →

Border State Statistics  
GO →

**Sector**

MSIC Sector  
GO →

MSIC Section  
GO →

**Characteristic of Company**

Business Statistics  
GO →

Revenue Size Band Statistics  
GO →

Employment Size Band Statistics  
GO →

Enterprise Age Statistics  
GO →

**Other**

Two-Ways Trader Statistics  
GO →

Manufacturing Statistics  
GO →

**Economic Region Statistics**  
GO →



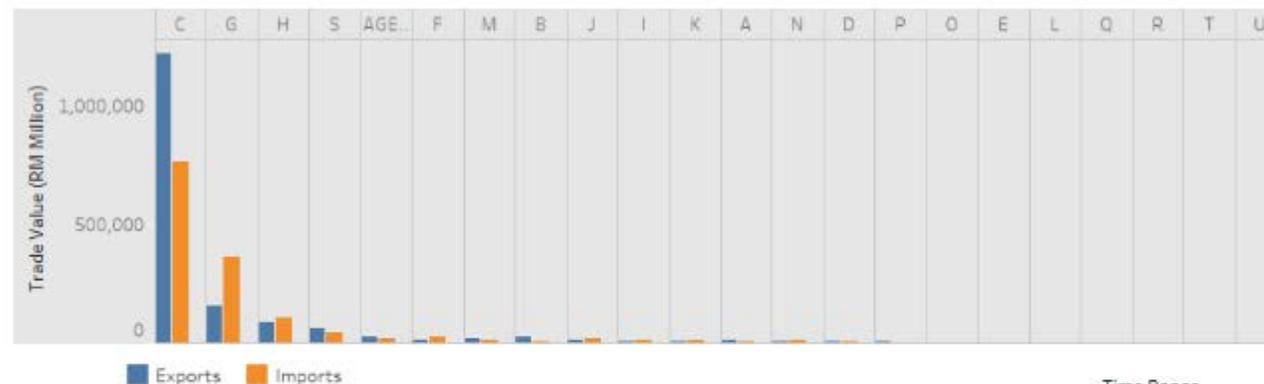
# Trade by Enterprise Characteristic (TEC)-Interactive Dashboard



## Trade Statistic by Section (MSIC)

Year (All) Month (All) Trade Type (All)

### Export & Import Value by MSIC Section



### Selected MSIC Section Trade Value by Month & Year





# Price Intelligence (PI)



The modernization of data collection mainly consists of the adoption of web scraping techniques to scrape price data from related website for CPI compilation and improving the quality of the data.

- **Objectives:**

- to create a price list of different goods and provide the solution for consumers on the best prices available
- Improve on price data quality
- Offer an access to crawl large amounts of data
- Reduce the overall workload for data collection

- **Methodology:**

- via Web Scrapping

- **Example of results/analysis:**

- trend of Average Price by State
- average Price by State
- trend of Average Price by Area
- product Price Distribution by CPI Category





DEPARTMENT OF STATISTICS  
MALAYSIA, OFFICIAL PORTAL

The Source of Malaysia's Official Statistics



## PRICE INTELLIGENCE



Manual Survey

GO →



1Pengguna

GO →



TESCO

GO →



Mudah

GO →



Online Sources

GO →



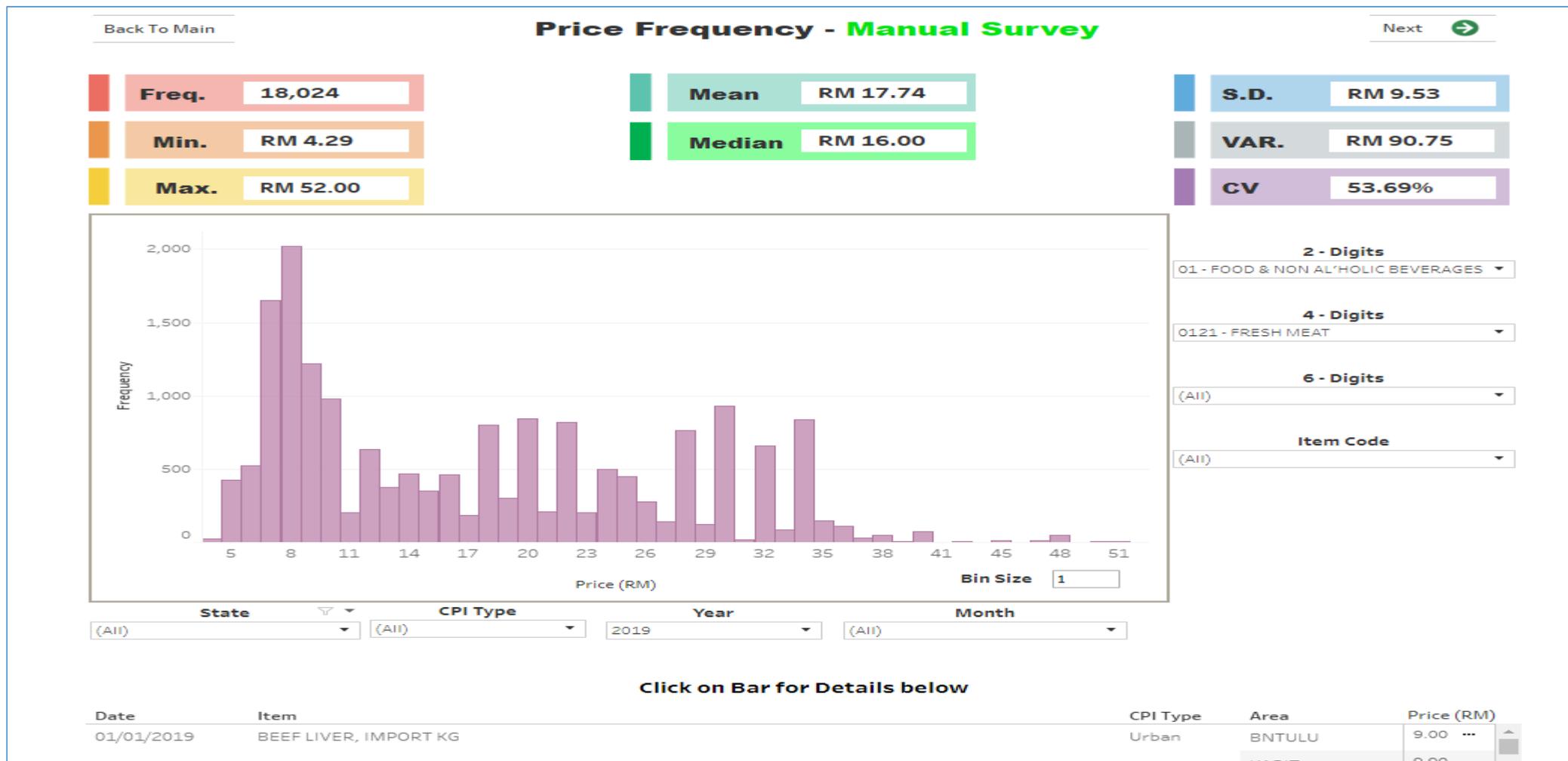
Combined Sources

GO →



Index Data Correlation

GO →





# REAL TIME BUSINESS STATUS (RTBS)



Integrate data from Companies Commission of Malaysia (CCM) to DOSM environment; to enable the organization to have direct access of information of the business entities.



- **Objectives:**
  - to build a strategic partnership between respective agencies
  - ways to get a direct access of business entities information
  - to provide web service
  
- **Methodology:**
  - strategic partnership between respective agencies



Integrate data from companies Commission of Malaysia (CCM) to DOSM environment to enable the organization to have direct access of information of the business entities.



The information received has the characteristics of integrity that is timely, accurate and reliable.

Reduce manual work processes where business information requests are made in batch form



Checking business status centrally

Allow DOSM to get latest business status registered with SSM through SSM Middleware

SSM Middleware provides a platform for accessing information DOSM business entities registered with SSM



Integrated with





The analysis and assessment of the degree of “happiness” of Malaysia community towards to official statistics published by DOSM through online social media.

- **Objectives:**

- PMAOS and RTOS created to take all voices of community on statistics from the social media (Facebook comments and tweets).
- Determine the degree of “happiness” of the community towards the official statistics.

- **Example of results:**

- Opinion or sentiment data is generated through social channels in the form of reviews, chats, shares, likes tweets, etc.

# Public Maturity Assessment on Official Statistics (PMAOS) & Real Time News on Official Statistics (RTOS) – Internal Dashboard

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**DEPARTMENT OF STATISTICS MALAYSIA**  
 The Source of Malaysia's Official Statistics
 

## DOSM MEDIA INTELLIGENCE

  
**ISSUE MONITORING**  
 GO →

  
**TWITTER MONITORING**  
 GO →

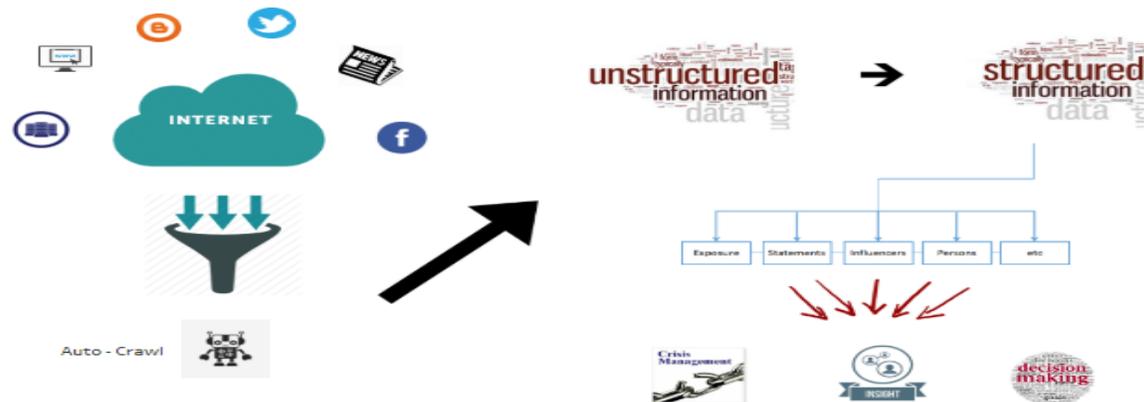
  
**FACEBOOK MONITORING**  
 GO →

  
**TOPIC DEPENDENCY**  
 GO →

  
**ARTICLE BANK**  
 GO →

### What is DOSM Media Intelligence?

DOSM Media Intelligence is a media source to spread information to the public in fast mode. Furthermore, DOSM is observed daily issues that happened around us. In specific, there are several components that DOSM observed such as: topic issue, the most influencing person, the related organization and etc. The reason why DOSM need the media intelligence is to simplify the analysis process of some topic. DOSM will be able to prevent, manage and solved the issue based on the analysis result using media intelligence.



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## DOSM - General Overview

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### News Exposure

News exposure is the count of article published by media related to specific topic. Which is gathered from various mainstream, portal and blog media.



**Number of News**

632



### Statements

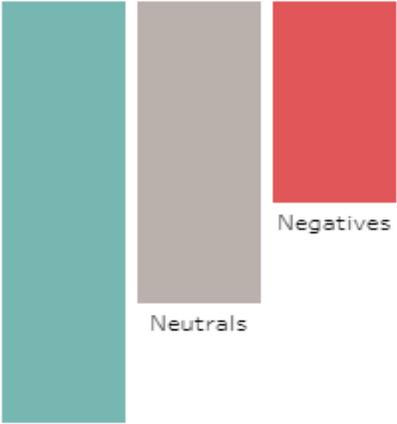
Statement from certain public figure counted for analysis purpose. The statement will also has tone which will be grouped into positive, neutral and negative sentiments.



**Number of Statements**

2,748

### What Do They Say?



Positives  
Neutrals  
Negatives

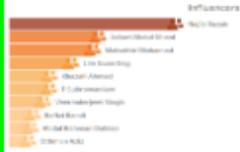
### Sentiment Analysis

All the statements that goes into analysis will be labelled by their sentiment tone. It's not 100% accurate, but can give insight when a topic is hot if the **negative tone** is more **dominant** than the others.



### Influencers

Only certain person gaining attention of media can be influencer and give their statements. Each and every one of them, counted.



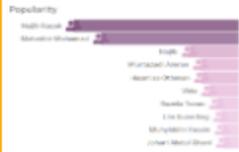
**Number of Influencers**

293



### Top Persons

Media sometimes mention certain person in their articles. They are the top persons and each one of them is counted.



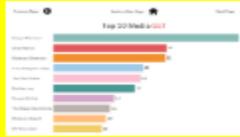
**Number of Persons**

613



### Media

Each one of media released their articles is counted for analysis of their interest in an issues.



**Number of Media**

239



# STATISTICAL CLASSIFICATION (BizCode@Stats)



**BizCode@Stats**  
Department of Statistics Malaysia  
(DOSM)

BizCode@Stats is a platform for sharing activity code and statistics classification from DOSM which developed based on International Classification Standards. Allow users to access the application via handheld devices.

- **Objectives:**
  - is built as a platform for sharing codes and the classification of economic statistics in Malaysia
- **Methodology:**
  - mobile Application
  - the application via handheld devices.





## Way Forward

- DOSM is in preliminary phase; collaboration with Malaysian Space Agency (MYSA)
- Satellite Image
- To strengthen Malaysia Statistical Address Register (MSAR)



# TERIMA KASIH & THANK YOU



20 OCT



18 - 23 AUG 2019



JULY 2020  
(ACTUAL MYCENSUS)



JAN - DEC 2019



MAR - SEPT 2019



2015 - 2030



#StatsMalaysia | #MyStatsDay | #ISIWSC2019 | #MyCensus2020 | #HIES2019 | #MyRetailCensus2019 | #LeaveNoOneBehind